

# 8-Port USB to RS-232

## Serial Adapter Hub Installation Guide

### Introduction

The *8-Port USB to RS-232 Serial Adapter Hub* adds eight 9-pin serial ports to your USB-equipped system.

### **Key Features and Benefits**

- Provides eight 9-pin (DB9) RS-232 ports
- Supports data transfer rate up to 230Kb/s
- Industrial metal housing
- USB Plug-n-play

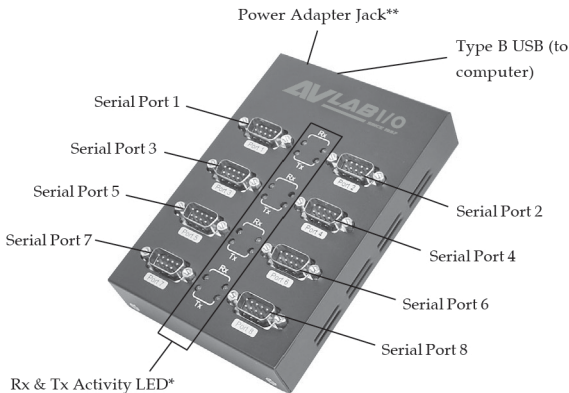
### **System Requirements**

- USB equipped computer with an available USB port
- Windows® 10 (32-/64-bit) / 8 (32-/64-bit) / 7 (32-/64-bit) / Vista (32-/64-bit) / XP (32-/64-bit) / Server 2003 & 2008 (32-/64-bit) / Server 2008 R2 / 2000

# Package Contents

- 8-Port USB to RS-232 Serial Adapter Hub
- USB 2.0 Cable & Power Adapter
- Driver CD
- Installation Guide

## Layout



**Figure 1: Layout**

**Note:** \*Rx & Tx Activity LEDs will blink when data is transferred through the serial port. \*\*Power adapter is required.

# Driver Installation

---

Make sure the driver is installed **before** plugging the *Serial Adapter* into the computer. **Do Not** plug the *Serial Adapter* into the computer until instructed to do so.

## **Windows 10 (32-/64-bit) / 8 (32-/64-bit) / 7 (32-/64-bit) / Server 2008 R2**

1. At the Windows desktop insert the driver CD. Close the CD autoplay window if prompted.
2. Click **Windows** key and **R** key,  
For 32-bit: Type **D:\32bit\MSSetup\_QUADPORT.exe**, then press **Enter**.  
For 64-bit & Server 2008 R2: type **D:\64bit\MSSetup\_QUADPORT.exe**, then press **Enter**. (Change **D:** to match your CD-ROM drive letter)
3. At User Account Control, click **Yes**. For Server 2008 R2, skip this step.
4. At High-Speed USB MultiSerial Device Drivers Setup box, click **Install**.

5. Wait until the High-Speed USB MultiSerial Device Drivers Setup box prompt Installation completed, then click **Exit**.
6. Plug the power adapter into the *Serial Adapter*, then plug it into a reliable power outlet. Plug the *Serial Adapter* into your computer, the drivers install automatically.
7. The *Serial Adapter* is ready for use.

## **Windows Vista (32-/64-bit)/XP (32-/64-bit)/ Server 2003 & 2008 (32-/64-bit) / 2000**

1. At the Windows desktop insert the driver CD. Close the CD autoplay window if prompted.
2. Click **Start, Run,**  
For 32-bit and 2000: Type **D:\32bit\MSSetup\_QUADPORT.exe**, then press **Enter**.  
For 64-bit: Type **D:\64bit\MSSetup\_QUADPORT.exe**, then press **Enter**.  
(Change **D:** to match your CD-ROM drive)
3. At User Account Control, click **Allow** or **Continue**. Skip this step if not prompted.



4. At High-Speed USB MultiSerial Device Drivers Setup box, click **Install**.
5. For 2000, click **Yes** at the Digital Signature Not Found. For other OSes, skip this step.
6. Wait until the High-Speed USB MultiSerial Device Drivers Setup box prompt Installation completed, click **Exit**.
7. Plug the included power adapter into the *Serial Adapter*, then plug it into a reliable power outlet. Plug the *Serial Adapter* into your computer.
8. For 2000, click **Yes** at the Digital Signature Not Found 1-2 times. For other OSes, skip this step.
9. The *Serial Adapter* is ready for use.

## **To Verify Installation**

1. Check **Device Manager**.  
For Windows 10/8/7/XP/Server 2003/2000: Right click **Computer** or **My Computer**, click **Manage**, then click **Device Manager**.  
For Windows Vista: Right click **Computer**, click **Manage**, click **Continue**, then click **Device Manager**.

For Server 2008 / 2008 R2: Right click **Computer**, click **Manage**, double click **Diagnostics**, then click **Device Manager**.

2. Double click **Ports (COM & LPT)**, eight **High-Speed USB Serial Port...** should be displayed.

## Changing COM Port Number

Some serial devices need a specific COM port in order to work. If your serial device works properly, do not change this setting.

1. From **Device Manager** double click **Ports (COM & LPT)**, then double click the **High-Speed USB Serial Port** port you want to change.
2. Click **Features** tab.
3. Click the down arrow that is next to the **COM Port Number** drop down box and select a COM port that is not in use.
4. Click **OK** to save the changes.
5. Unplug the *Serial Adapter* from the USB port, then re-plug the *Serial Adapter* into the same USB port to enable the changes.